



Personality Matters, Inc. Certified 8(a), Economically Disadvantaged Woman-Owned Small Business (EDWOSB), WOSB, MOB. Advancing healthy cultures, people, and processes, through innovative human services and science-based technologies.

People: Leadership, Executive Coaching and Talent Development

Our experts leverage a science-based deep understanding of behavior, learning, and organizations to devise a customized plan of action. From coaching to training to team building, we use state of the art technologies to engage talent, build capacity, and create results.

- Executive & Team Coaching (ICF Certified)
- Training, Development & Facilitation
- Leadership/Team Organizational Development & Alignment
- Strategic Advising
- Skills Enhancement
- Mentoring
- Healthy Cultures
- Conflict, Inclusion and Collaboration
- Onboarding
- Succession Planning & Management

Data: Research & Evaluation

SMEs use our proprietary science-based technologies to conduct quantitative and qualitative research solutions, including program evaluation. In today's data-driven society, we're able to provide the strategies and insights you need.

- Behavioral Epidemiology
- Prevention Education, Programming & Research (HIV, Opioids, Zika, Influenza, Sexual Harassment, etc.)
- Health Science & Research
- Global Health Education
- Culture & Climate Assessments
- Focus Groups
- Employee Viewpoint Survey Analysis
- Evaluation & Compliance
- 360 Assessments
- Personality Assessments (MBTI, DISC, Hogan, etc.)

Process: Management Consulting

We partner with clients to provide science-based services that optimize processes and build high performing organizations. Through strategic analysis and tailored solutions, our consultants help identify and remove barriers to success and implement processes that get results.

- Business Process Reengineering
- Communication Plans, Strategy and Rollout
- Organizational Engagement, Inclusion and Effectiveness
- Project Management
- Tracking SLA's
- Knowledge Management
- Health Communications
- Content Development, Dissemination & Management System
- Sexual Harassment & Compliance Investigations


















Technology: IT Services

Safety, security and satisfaction are our top concerns when offer customized science-based tech solutions for our clients. We use our extensive expertise in technology operations, process improvement, quality management, and information security to ensure success.

- Strategic Planning & Technology Leadership
- Process Improvement & Quality Management
- Information Technology Focused Engagement
- eLearning Solutions
- Program & Change Management
- Laboratory Science & Safety
- ADA Accessibility & Compliance
- Technical Assistance
- Process Evaluation
- Human Factors & Usability

NAICS Codes

- 611430:** Professional & Management Development Training
- 541990:** All Other Professional, Scientific, and Technical Services
- 541611:** Administrative Management & General Management Consulting Services
- 541512:** Computer Systems Design Services
- 541513:** Computer Facilities Management Services
- 541612:** Human Resources Consulting Services
- 541613:** Marketing Consulting Services
- 541614:** Process, Physical Distribution, & Logistics Consulting Services
- 541618:** Other Management Consulting Services
- 541720:** Research & Development in The Social Sciences and Humanities
- 541910:** Marketing Research & Public Opinion Polling
- 561210:** Facilities Support Services
- 561312:** Executive Search Services
- 561320:** Temporary Help Services
- 561330:** Professional Employer Organizations
- 611699:** All Other Miscellaneous Schools and Instruction
- 611710:** Educational Support Services

Organization	Contract Description	People	Process	Technology	Data
 Army Management Staff College	Leadership assessments and training with senior executives.	✓	✓		✓
 Centers for Disease Control and Prevention	Epidemiology, organizational assessment and strategic coaching.	✓	✓	✓	✓
 Department of Interior	Process improvement initiative. Business process review and alignment.		✓		✓
 Department of Labor	Multicultural strategies for workforce performance and engagement.	✓	✓		
 Department of Transportation	Enterprise-wide executive and team coaching	✓	✓		✓
 Environmental Protection Agency	Culture integration and awareness.	✓	✓		✓
 Federal Aviation Administration	Executive and team coaching to senior leaders GS 14, 15, and SES	✓	✓	✓	✓
 Federal Railroad Administration	Executive Coaching to senior leaders.	✓	✓		✓
 Housing & Urban Development	Training, strategic planning, teaming building and curriculum design	✓	✓	✓	
 Internal Revenue Service	Accessibility and compliance analysis.	✓	✓	✓	✓
 Maritime Administration	Organizational development; mentorship training		✓		✓
 NASA	Generational leadership strategies and awareness.	✓	✓		✓
 National Park Service Job Corps	Communication planning and executive strategy rollout.	✓	✓		✓
 Pipeline and Hazardous Materials Safety Administration	Team and senior leadership coaching and strategic visioning.	✓	✓		✓
 The Department of the Treasury	Business process review and analysis. Best practice research and evaluation.		✓		✓
 United States Army (IMCOM-SE)	Change management and organizational alignment.	✓	✓	✓	✓
 United States Postal Services	Researched and communicated leadership strategies for women in management.	✓			✓

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